Elsinore Valley Municipal Water District Enterprise System Catalog

Vendor Name	Product	Purpose	Type of Data	Primary Custodian	Collection Frequency	Data Update Frequency
Advanced Utility System	CIS Infinity	Billing System, Service Orders	Customer Billing, Meter Reads, Service orders	Customer Service	Daily	Daily
Aclara	AclaraOne	Meter Data Collection	Meter Reads	Operations	Daily	Daily
BSI	BSI	Backflow Inspection and Compliance	Customer Backflow information	Water Quality	Daily	Daily
ESRI	ArcGIS	GIS	Various assortment of asset, land and property information	IT	As Needed	As Needed
Everbridge	Everbridge	Reverse 911 calls to Customers and Employees	Employee and Customer Contacts	IT	As Needed	As Needed
Hyland Software	OnBase	Document Management System, Agenda Management	Various Assortment of District Files, Board Agendas and Packets	Administration	Daily	Daily
Infor	Cloud Suite Financials	ERP	Financial, Procurement, Warehouse	Finance	Daily	Daily
Infor	GHR	Recruitment	Job Application information	HR	As Needed	As Needed
Infor	Infor Public Sector	Development Permit Applications	Applications for service commitment letters, plancheck and inspections	Engineering	Daily	Daily
Infosend	Infosend	Online Bill Payment, IVR	Customer Billing	Customer Service	Daily	Daily
Nexgen	Nexgen	Computerized Maintenance Management System	Work order History	Operations	Daily	Daily
MHC	Document Express	Check Printing	Payment Data	Finance	Weekly	Weekly
Microsoft	Office365	Office Applications (Word, Sharepoint, Excel, Powerpoint, Onedrive, Outlook)	Intranet, Email, Spreadsheets, Documents used in District Systems	IT	Daily	Daily
Mitel	MiVoice	Phone system	Voicemail, Phone Call Statistics, Call Recordings	IT	Daily	Daily
Spatial Wave	Field Mapplet	Underground Service Alerts, Customer Service orders	USA Tickets, Customer Meter Information	IT	Daily	Daily
Vector Solutions	Training Materials	Safety Training	Training Records	Safety	As Needed	As Needed

Updated February 2025