



ELSINORE VALLEY

MUNICIPAL WATER DISTRICT

THIS HOLIDAY SEASON SPREAD CHEER, NOT FOG NO FATS, OILS, GREASE DOWN THE DRAIN



During the holiday season, when cooking and entertaining are at their peak, it's crucial to be mindful of how you dispose of fats, oils and grease (FOG). FOG may seem harmless as liquids, but they solidify and cause blockages in drains over time. FOG cools and solidifies, forming stubborn blockages that can lead to sewage backups and overflows.

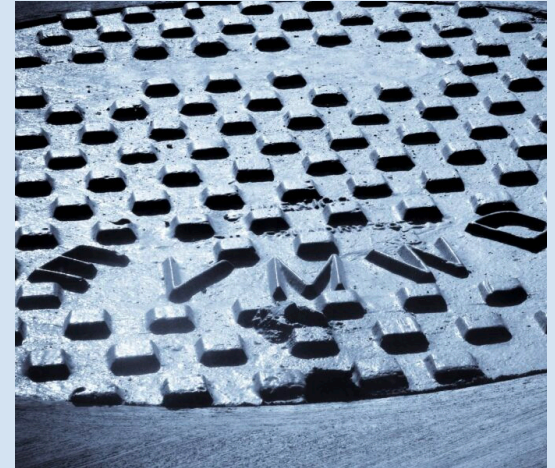
PREVENTION TIPS:

- **Collect and Dispose:** Instead of pouring FOG down the drain, collect it in a container and dispose of it in the trash.
- **Use Strainers:** Place strainers over kitchen drains to catch food particles and prevent them from combining with FOG.
- **Cold Water Rinse:** After using FOG-producing substances, run cold water to help solidify and move the FOG through the plumbing.



UPDATED SEWER SERVICE RATES

Beginning on January 1, 2024, the District will be implementing a rate adjustment in sewer service charges. The rate adjustment will be applicable to all parcels that receive sewage service from EVMWD.



WHAT DETERMINES THE COST OF TREATING SEWAGE?

A variety of factors impact the cost of service.

Some of the factors that are considered when setting sewer rates include:

- Cost of energy and treatment chemicals
- Regulatory compliance
- Employee obligations

CONTROLLING EXPENSES TO KEEP RATES AS LOW AS POSSIBLE

EVMWD is committed to providing high quality sewer services at affordable rates. While certain cost increases cannot be avoided, EVMWD strives to reduce costs in other ways.



EVMWD negotiates with all vendors to ensure competitive pricing.



EVMWD pursues low-interest loans and grant funding, with \$317 million in grants & low-interest loans secured.



JOIN OUR IN-PERSON LANDSCAPE WORKSHOP: GET READY FOR SPRING

DISCOVER THE JOY OF CULTIVATING A VIBRANT AND THRIVING OUTDOOR GARDEN SPACE FOR SPRING.

Saturday, February 3
31315 Chaney Street, Lake Elsinore

DESIGN YOUR DREAM GARDEN:

Design a personalized and visually stunning garden tailored to your space and preferences.

PRACTICAL PLANTING TECHNIQUES:

Learn techniques for prepping your garden for spring to ensure your garden flourishes.

IMPORTANT RARE PROGRAM UPDATE SEWER BILL ASSISTANCE ADDED

Exciting news for our community: low-income households can now receive sewer bill assistance through the enhanced Rate Assistance for Residents of Elsinore Valley (RARE) Program. Formerly limited to water services, the RARE Program has expanded to provide financial support for sewer services as well. This opportunity is open to all CARE eligible households, ensuring essential utilities remain affordable for everyone. To learn more and apply, visit evmwd.com/customers-service/assistance/. The RARE Program offers low-income rate assistance on both water and sewer bills, requiring residents to meet specific income and water use criteria outlined in the application. Enriched to mirror the California Public Utilities Commission CARE Program, the RARE Program is now more inclusive, providing support for sewer bill assistance.



Elsinore Valley Municipal Water District
31315 Chaney Street
P.O. Box 3000
Lake Elsinore, CA 92531-3000

Hours of Operation:
M-Th 7:30 – 5:30
F 7:30 – 4:30

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