



**ELSINORE
VALLEY**

MUNICIPAL WATER DISTRICT

THE WATER LOG



REMEMBERING PHILIP R. WILLIAMS: EVMWD RENAMES HEADQUARTERS IN TRIBUTE

In a heartfelt ceremony on November 2, 2023, Elsinore Valley Municipal Water District (EVMWD) renamed its headquarters as a tribute to the late Philip R. Williams. Phil, as he was fondly known, dedicated 23 years to the board, leaving an indelible mark on EVMWD's values and achievements.

Phil's leadership, from pivotal projects like the Recycled Water Task Force to navigating challenges like drought and a pandemic, showcased his unwavering commitment to the community. Despite passing in November 2022, his legacy lives on, now etched in the renamed "Philip R. Williams Administration Building."

EVMWD, deeply appreciative of Phil's impactful contributions, extends gratitude for his service and the enduring impact he had on the EVMWD family and community. The renaming ensures that Phil's spirit and commitment continue to inspire for years to come.

ADAPTING TOGETHER: UNDERSTANDING EVMWD'S SEWER SERVICE ADJUSTMENTS AND CUSTOMER SUPPORT PROGRAMS

Elsinore Valley Municipal Water District (EVMWD) is introducing adjustments to sewer rates to accurately reflect service costs, addressing factors like increased maintenance, treatment, and infrastructure expenses. These adjustments aim to ensure the sustainability of our vital services.

Factors driving the rate adjustment include rising electricity costs, increased chemical expenses, and regulatory requirements, among other factors.

Despite these adjustments, the impact on customers is designed to be minimal, with a family of four expecting a modest monthly increase. Importantly, only sewer rates are being adjusted on January 1, 2024, while water rates won't change.

EVMWD remains committed to supporting customers needing financial assistance. Two existing low-income programs are available:

1. **RARE (Rate Assistance for Residents for Elsinore Valley):** Qualifying customers can receive low-income rate assistance on their water and/or sewer bill at their primary residence. To ease the transition, the EVMWD Board approved a \$5 per month sewer credit for low-income and disadvantaged RARE program enrollees. This is in addition to the current RARE credit eligible customers received for their water bill.
2. **LIHWAP (Low Income Household Water and Wastewater Assistance Program):** In partnership with CAP Riverside, EVMWD offers additional financial assistance.

For more information on these programs, visit www.evmwd.com/customers/customer-service/assistance.

JOIN OUR IN-PERSON LANDSCAPE WORKSHOP: GET READY FOR SPRING

This workshop will detail the essential steps to creating a beautiful water-wise garden. Topics include: soil preparation, what to plant, mulching, gardening tools and more. Visit www.evmwd.com/workshops to RSVP.

**SATURDAY, FEBRUARY 3
10AM-12PM
31315 CHANEY STREET, LAKE ELSINORE**



ELSINORE VALLEY MUNICIPAL WATER DISTRICT

CLEAN WATER: EVERY DAY FOR EVERYONE

WHAT IS CLEAN WATER EVERY DAY FOR EVERYONE?

At Elsinore Valley Municipal Water District (EVMWD), our priority is to provide reliable access to clean water every day to everyone. The commitment to serve our customers' homes and businesses takes innovation and investment. Clean Water: Every Day for Everyone is our promise to our customers that EVMWD continues to invest in critical infrastructure projects to keep up with demand and ensure the health of our water system.

When you see the message Clean Water: Every Day for Everyone, it is an opportunity for you to learn more about the investments EVMWD is making to ensure high quality water service to support our quality of life.

WHAT WE DO

EVMWD provides service to more than 159,000 water and wastewater customers in a 97-square-mile area in Western Riverside County. Our duties include the provision of public water service, water supply development and planning, wastewater treatment and disposal, and water recycling. We deliver total water management that powers the health and vibrancy of our communities so life can flourish.

Over the past 10 years, our service area has grown in population by more than 23 percent. Now, we deliver about 7.3 billion gallons of water to our customers each year. As the region's water agency, our technologies and capabilities need to keep pace with the demand of new customers.

We invest in critical infrastructure and conduct regular maintenance and water quality testing to ensure the water that reaches your home or business is clean, safe and reliable. Working in water requires expert staff and skilled professionals. EVMWD ensures that our staff is certified and knowledgeable to ensure high-quality water service to our customers.

Over the next five years, EVMWD will invest more than \$586 million into local infrastructure projects to significantly improve water and wastewater services. This will help us meet the area's increasing growth while continuing to serve our current customers.

As part of EVMWD's commitment to environmental stewardship, we actively contribute treated water to preserve the ecological health of Lake Elsinore. In line with this value, we are currently expanding the Regional Water Reclamation Facility to meet regulatory requirements and provide an additional 4 million gallons of recycled water per day to either the lake or groundwater basin. This expansion upholds our dedication to environmental responsibility by not only supporting the sustained well-being of Lake Elsinore but also accommodating future water supply growth in our service area.

EVMWD IS INVESTING
\$586M
INTO LOCAL
INFRASTRUCTURE
PROJECTS THAT WILL
IMPROVE WATER
& SEWER SERVICE

WE PROVIDE
1,600+
LOCAL JOBS
FOR OUR REGION'S
WORKFORCE

EVMWD SERVES
159,000
CUSTOMERS
INCLUDING
& RESIDENTS
& BUSINESSES

WHERE OUR WATER COMES FROM

Our water travels long distances before reaching our homes and businesses. More than half of our water supplies originate from snowpack and rain hundreds of miles away, traveling through billions of dollars of infrastructure like pipelines, pump stations and reservoirs before getting to your faucet. Coupled with the amount of energy and human expertise needed to deliver water to our region, we know every drop has value.

Being intentional about where and how we use water is key to efficient and effective resource management. Our reservoirs and groundwater levels have increased dramatically from last year's rain/snow, but we don't know how long this abundance of water will last. Given the unpredictability of recent weather patterns, we must all prioritize the careful use and conservation of this invaluable resource.

WATER CONSERVATION DOS AND DON'TS

We love what we do and care about the communities we serve. EVMWD recognizes and appreciates our customers' efforts to use water wisely and wants to support a culture of water efficiency well into the future.

Our water supply may be strong now, but uncertainty still remains. It's up to all of us to stay committed to using water efficiently. Everyone can be part of the water supply solution. Learn how here: evmwd.com/who-we-are/water-efficiency. Thank you for helping us make water efficiency a way of life in Elsinore Valley!

WATER EFFICIENCY TIPS

4X Limit sprinkler use to no more than 4 times per week.



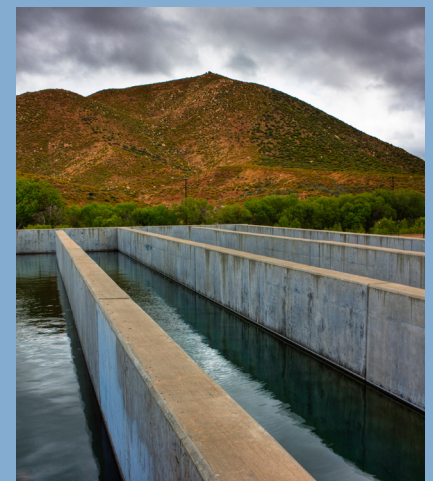
Use sprinkler irrigation systems after 6 p.m. & before 6 a.m.



When watering by hand, use a hose with an automatic shutoff nozzle or drip irrigation system.



Adjust sprinklers and irrigation systems to avoid overspray, runoff, and waste.

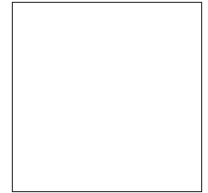




**ELSINORE
VALLEY**

MUNICIPAL WATER DISTRICT

Elsinore Valley Municipal Water District
31315 Chaney Street
P.O. Box 3000
Lake Elsinore, CA 92531-3000



BOARD OF DIRECTORS

Darcy M. Burke, Division 1
Harvey R. Ryan, Division 2
Chance Edmondson, Division 3
Jack T. Ferguson, Division 4
Andy Morris, Division 5



Save the Date: Splash Into Spring

MARCH 23, 2024

EVMWD Philip R. Williams Administration Building
31315 Chaney St, Lake Elsinore, CA 92530

EXPLORE

- 5.5M gallons treated daily
- 700+ miles of pipeline
- Water-wise tips

HIGHLIGHTS

- Garden tours
- Kids' fun
- Conservation demos
- Freebies
- Refreshments

