

Elsinore Valley Municipal Water District



Registering Your Water Account

Elsinore Valley Municipal Water District's (EVMWD) is committed to providing customers with excellent service - and online tools are one way we do that! By registering your EVMWD account, you can take advantage of many benefits:

Sign up for online bill pay

*Registering your account does not automatically enroll your account in online bill pay. Additional steps are required.

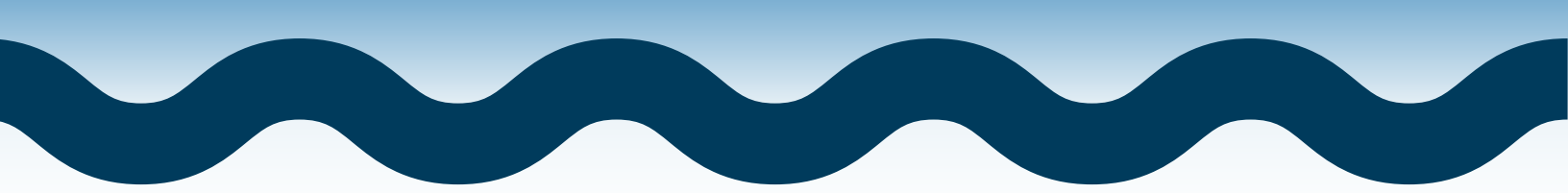
Track your water usage

Receive important alerts

View digital bill stuffers

Get Started

1. Go to www.evmwd.com from your computer, phone, or device.
2. From the home page, click on "Manage Account" in the top right-hand corner.
3. A new webpage will open up, click on "Enroll" to create your account.
4. Enter your full EVMWD account number and street number.
5. Select "Validate" to verify your information.
6. Next under "Account Setup", complete your profile by entering the following required information:
 - a. Name
 - b. Billing Address
 - c. Phone Number
 - d. Email
7. Enter information and select "Continue to Login and Password".



8. Create login ID and password. Review password guidelines when creating your password then click "Continue to Terms of Service".

9. Review the Terms of Service and check the box to confirm agreement with the terms.

10. Next click on "Continue to Payment Accounts". From here you may choose to receive paper or paperless statements and add a payment.

*You are **not** required to enter a payment method. If you do not want to add your payment information, select "Add Later" then click "Finish Enrollment".

11. Once you have enrolled, check your email to activate the account. An activation email will be sent with a link to validate your email address and activate the account.

12. Click on activation link to complete the process.

Set Up Notifications

Once your account is created, update your notification preferences to be alerted for high usage or potential leaks. Click on "My Thresholds" to be notified based on an estimated dollar amount of gallons used per month. Select "Apply" to set your preferences.

Need more information or have additional questions?

We have you covered! Contact our knowledgeable customer service team at EVMWD by calling 951-674-3146 or email ihaveavoice@evmwd.net.